



BOOK BY JULY 31, 2020  
& PLAN WITH PEACE OF MIND

# CRYSTAL VOYAGE ASSURANCE

CRYSTAL SYMPHONY® | CRYSTAL SERENITY®  
OCTOBER 2020 - APRIL 2021



AWARDED 26 YEARS



AWARDED 23 YEARS

## ENHANCED TRAVEL PROTECTION

As travelers begin to plan their upcoming vacations, Crystal Cruises has introduced a new program providing an added layer of assurance in the event that unforeseen global travel restrictions require significant changes to set itineraries. For **new and existing bookings from November 2020 through April 2021** aboard *Crystal Symphony* and **select departures from October 2020 through April 2021** aboard *Crystal Serenity*, **Crystal Voyage Assurance** offers guests the **opportunity to cancel their cruise for a full refund within seven days of being notified of itinerary changes**. Changes may include either embarkation or disembarkation port/s, and/or alteration of more than 30% of the itinerary's scheduled ports of call. Guests electing to continue with their booked voyage can expect a curated itinerary to attractive destinations and the enriching, award-winning experience for which Crystal is known.

Crystal Voyage Assurance includes itineraries to the Middle East, Asia, Africa, the Mediterranean, the Caribbean and the 2021 Full World Cruise and all of its segments (including the final segment, which departs May 2021). This new policy is the latest of several programs Crystal has created (see reverse for details) to give travelers the comfort, flexibility and options they need to get back to the adventures and discoveries they crave.

## *The All-Inclusive* CRYSTAL EXPERIENCE®

### INCLUDES

- ◆ **2-FOR-1 FARES** including **BOOK NOW SAVINGS**
- ◆ **OPEN BARS & LOUNGES** with complimentary fine wines, champagnes, spirits & specialty coffees
- ◆ **MICHELIN-INSPIRED CUISINE** in up to 11 dining venues plus 24-hour in-suite dining
- ◆ **SPECIALTY DINING** aboard all ships, including Umi Uma® by Chef Nobu
- ◆ **ENRICHMENT PROGRAMS**
- ◆ **NIGHTLY ENTERTAINMENT**
- ◆ **COMPLIMENTARY, UNLIMITED WI-FI**
- ◆ **PRE-PAID GRATUITIES**

# THE WORLD'S BEST

*award-winning ships, spacious luxury  
& all-inclusive value*

For 30 years, Crystal has been at the forefront of luxury cruise travel, earning more World's Best awards than any other cruise line. Now more than ever, the hallmarks of Crystal — Service, Space, Quality, Choices and Destinations — appeal to today's most discerning travelers. Here's why:

- ♦ The most trusted, all-inclusive luxury cruise brand
- ♦ Open-seating dining, Michelin-inspired cuisine and casual fare in multiple restaurants
- ♦ Nobu Matsuhisa's only sea-going restaurants
- ♦ 24-hour in-suite dining throughout; butler service in all suites and Penthouses
- ♦ Multiple open bars and lounges, and endless pours of fine wines and spirits
- ♦ Free unlimited Wi-Fi throughout the ships
- ♦ The highest space-to-guest ratios with big-ship amenities and small-ship feel
- ♦ The highest staff-to-guest ratio offering unmatched, personal service
- ♦ More than 2,000 shore excursions, plus complimentary voluntourism opportunities
- ♦ The highest acclaimed enrichment in the industry, plus exclusive entertainment partnerships

## BOOK WITH PEACE OF MIND

### CRYSTAL CONFIDENCE

#### 2020 VOYAGES ONLY

Enjoy reduced deposits per guest of \$100 on all new 2020 Ocean voyages regardless of length and \$500 for new River and Yacht voyages, and revised cancellation schedules providing more flexibility for traveling aboard your Crystal experience choice — Ocean, River, Yacht and Expedition experiences.

### CRYSTAL ASSURED SAVINGS

#### 2020, 2021 & 2022 VOYAGES

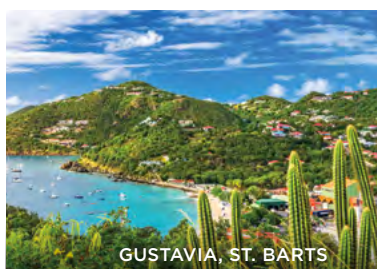
A \$500 non-refundable "Open Booking" deposit locks in an additional 2.5% savings on a future Crystal cruise of 7 nights or longer on any Crystal experience departing through the end of 2022, and you have until March 31, 2021 to choose your voyage.

### EASY BOOK

#### 2021, 2022 & 2023 VOYAGES

Take advantage of a no-risk reduced deposit of just 15% (normally 25%) granting a 100% refund of your deposit if you need to cancel prior to standard cancellation schedules as admin fees are also waived. For all new 2021, 2022 & 2023 bookings.

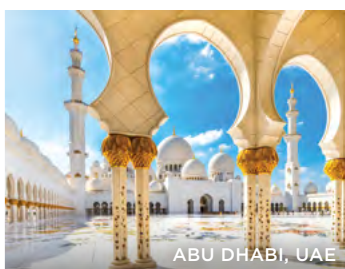
### CRYSTAL ASSURED SAVINGS AND EASY BOOK BOTH EXPIRE JUNE 30, 2020



GUSTAVIA, ST. BARTS



HUE, VIETNAM



ABU DHABI, UAE



GIZA, EGYPT

## PLAN WITH CONFIDENCE

### *Crystal Voyage Assurance Snapshot*

A 100% refund of cruise fare and port charges if embarkation or disembarkation ports and/or more than 30% of itinerary altered

- 7 days to decide from date of Crystal's notification of revised itinerary
- Valid from November 2020 to April 2021
- Destinations include the Caribbean, Hawaii & South Pacific, Mediterranean, UAE, Middle East, Africa and Asia
- 2021 World Cruise, all segments (including the final segment in May)
- Applies to Crystal Getaways, too
- *Crystal Symphony* and *Crystal Serenity* only



Crystal Voyage Assurance is valid on new and existing bookings from November 2020 through April 2021 aboard Crystal Symphony and select departures from October 2020 through April 2021 aboard Crystal Serenity. Crystal Voyage Assurance provides a 100% refund of cruise fare and port charges when guest cancels within 7 days of receiving itinerary change notification from Crystal. Crystal Voyage Assurance applies to Crystal Symphony and Crystal Serenity departures including itineraries in the Middle East, Asia, Africa, the Mediterranean, the Caribbean and the 2021 Full World Cruise and all of its segments (including the final segment, which departs in May 2021). Crystal Confidence reduced deposit for all new bookings is \$100 on all new 2020 Ocean voyages regardless of length and \$500 for new River and Yacht voyages. Standard cancellation penalties will apply to insurance and Personal Select Air for all Crystal Confidence bookings. Refunds for Crystal Confidence bookings including port charges, taxes, and fees paid will be refunded to the original form of payment. Easy Book is valid for all new 2021, 2022 and 2023 bookings on all Crystal experiences — Ocean, River, Yacht and Expedition — booked between May 15, 2020 and June 30, 2020. Program offers a limited-time reduced deposit of 15% and waives the standard per person administration fee for a full deposit refund when booking is cancelled prior to published cancellation/final payment schedules. The Crystal Assured Savings program is valid through June 30, 2020. The Crystal Assured Savings program \$500 per person "Open Booking" deposit is non-refundable, non-transferable, and due at the time "Open Booking" is made. Programs do not apply to new or existing charters/groups. Programs are valid for first two full-fare guests in stateroom or suite, are capacity-controlled and subject to availability, and may be withdrawn or changed at any time without notice. Other restrictions apply. Ask for details. All itineraries, fares, programs and policies are subject to change. For complete terms and conditions please visit [CrystalCruises.com](http://CrystalCruises.com). © Crystal Cruises, LLC. Printed in USA. Ships' registries: The Bahamas & Malta. MK200321\_C